

Stakeholder Engagement Policy

ABM is committed to providing business solutions to our clients in a responsible and sustainable manner.

We believe that stakeholder engagement is essential if we are to continually improve our responsible and sustainable business practices.

With this in mind, we are committed to:

- Ensuring that top management oversee the planning and resourcing of stakeholder engagement activity to support the integration of social responsibility throughout our organisation.
- Reviewing our stakeholder materiality on a regular basis, taking advice, guidance and views from key stakeholders who can add value to the process.
- Ensuring that the views of stakeholders are considered in the development of improvement objectives for managing stakeholder engagement.
- Maintaining opportunities for effective dialogue between the organisation and our stakeholders so we can consider and include their views in relevant decisions.
- Responding transparently and in a timely manner to stakeholders about decisions, actions and performance where relevant.
- Reviewing this policy and wider stakeholder engagement approach on a regular basis
- Making this policy publicly available and ensuring that our relevant internal and external stakeholders are aware of its content.

Signature:

A handwritten signature in black ink, appearing to read 'Ian Anderson', with a horizontal line extending to the right.

Ian Anderson
Managing Director